

Referências e Bibliografia

- [Apple 1987] Apple Computer Inc.: *Macintosh Human Interface Guidelines: The Apple Desktop Interface*, Reading, MA: Addison-Wesley 1987, 144 pp.
- [Apple 1992] Apple Computer Inc.: *Macintosh Human Interface Guidelines*, Reading, MA: Addison-Wesley 1992, 384 pp.
- [Avgerou & Cornford 1998] Chrisanthi Avgerou, Tony Cornford: *Developing Information Systems*, 2nd Edition, London: Macmillan Press (UK) 1998, xi+272 pp.; ISBN: 0-333-73231-6.
- [Avison & Fitzgerald 1995] David E. Avison, Guy Fitzgerald: *Information Systems Development: Methodologies, Techniques and Tools*, 2nd Edition, London: McGraw-Hill International (UK) 1995, xv+505 pp.; ISBN: 0-07-709233-3.
- [Batra *et al* 1990] Dinesh Batra, Jeffrey A. Hoffer, Robert P. Bostrom: Comparing Representations with Relational and EER Models, *Comm. of the ACM*, 33, 2 (February 1990), pp. 126-139.
- [Blaha & Premerlani 1998] Michael R. Blaha, William J. Premerlani: *Object-Oriented Modeling and Design for Database Applications*, Upper Saddle River, New Jersey: Prentice-Hall 1998, xv+484 pp.; ISBN: 0-13-123829-9.
- [Blaha *et al* 1988] Michael R. Blaha, William J. Premerlani, James E. Rumbaugh: Relational Database Design Using an Object-Oriented Methodology, *Comm. of the ACM*, 31, 4 (April 1988), pp. 414-427.
- [Boehm 1976] Barry W. Boehm: *Software Engineering Economics*, Englewood Cliffs, New Jersey: Prentice-Hall 1976, xxiv+767pp.;
- [Boman *et al* 1998] Magnus Boman, Janis A. Bubenko Jr., Paul Johannesson, Benkt Wangler: *Conceptual Modelling*, London: Prentice-Hall 1997, xiii+270 pp.; ISBN: 0-13-514879-0.
- [Brooking 1996] Annie Brooking: *Intellectual Capital*, London: International Thomson Business Press 1996, vii+204 pp.; ISBN: 1-861-52023-9.
- [Brooks 1975] Frederick D. Brooks Jr.: *The Mythical Man-Month—Essays on Software Engineering*, Addison-Wesley 1975
- [Chen 1976] Peter Pin-Shan Chen: The Entity-Relationship Model — Toward a Unified View of Data. *ACM Transactions on Database Systems*, 1, 1 (March 1976), pp. 9-36.
- [Codd 1970] E. F. Codd: A Relational Model of Data for Large Shared Data Banks, *Comm. of the ACM*, 13, 6 (June 1970), pp. 377-387.
- [Constantine 1996] Larry Constantine: Essential Modeling - Use Cases for User Interfaces, *ACM Interactions* (April 1996), pp. 35-46.
- [Cox & Walker 1993] Kevin Cox, David Walker: *User-Interface Design* (2nd Edition), New York: Prentice-Hall 1993, ix+362 pp.; ISBN: 0-13-952888-1.

- [Cunningham 1985] Margaret Cunningham: *File Structure and Design*, Chartwell-Bratt, 211 pp.;
- [Daniels, C. (1991): “The Management Challenge of Information Technology”, Special Report No. 2125, editado por ‘The Economist Intelligence Unit’, London; xi+110pp.
- [Date 1983] C. J. Date: *An Introduction to Database Systems*, Vol. 2, Addison-Wesley 1983, xv+383 pp.;
- [Date 1986] C. J. Date: *Relational Database: Selected Writings*, Addison-Wesley 1986, xiv+497 pp.;
- [Date 1995] C. J. Date: *An Introduction to Database Systems* (6th Edition), Reading, Massachusetts: Addison-Wesley Publishing Company 1995, Systems Programming Series, World Student Series Edition, xxiii+839 pp.; ISBN: 0-201-82458-2.
- [Erikson & Penker 1998] Hans-Erik Erikson, Magnus Penker: *UML Toolkit*, New York: John Wiley & Sons, Inc. 1998, xvii+397 pp.; ISBN: 0-471-19161-2.
- [Everest 1986] Gordon C. Everest: *Database Management: Objectives, Systems Functions and Administration*, McGraw-Hill International Editions 1986, xvi+816 pp.;
- [Gamma *et al* 1995] Eric Gamma, Richard Helm, Ralph Johnson, John Vlissides: *Design Patterns: Elements of Reusable Object-Oriented Software*. Reading, MA: Addison-Wesley, 1995; ISBN 1-201-63361-2.
- [Gillenson 1987] Mark L. Gillenson: The Duality of Database Structures and Design Techniques, *Comm. of the ACM*, 30, 12 (December 1987), pp. 1056-1065.
- [Hales & Guilfoyle 1989] Keith Hales, Christine Guilfoyle: *The Future of the Database*, Ovum Ltd., vi+290 pp.;
- [Harel 1988] David Harel: On visual formalisms, *Comm. of the ACM*, 31, 5 (May 1988), pp. 514-530.
- [Harel & Gery 1996] David Harel, Eran Gery: Executable object modeling with statecharts; *Software Engineering* , 1996, 246.
- [Harel & Naamad 1996] David Harel, Amnon Naamad: The STATEMATE semantics of statecharts; *ACM Trans. Softw. Eng. Methodol.* 5, 4 (Oct. 1996), pp. 293-33 ???
- [Harmon & Watson 1998] Paul Harmon, Mark Watson: *Understanding UML The developer’s Guide*, San Francisco: Morgan Kaufmann Publishers, Inc. 1998, xvi+367 pp.; ISBN: 1-55860-465-0.
- [Hix & Hartson 1993] Deborah Hix, Rex Hartson: *Developing User Interfaces: Ensuring Usability Through Product and Process*, New York: John Wiley & Sons, Inc. 1993, xxvii+381 pp.; ISBN: 0-471-57813-4.
- [Hochstrasser & Griffiths 1991] B. Hochstrasser, C. Griffiths: *Controlling IT Investment: Strategy and Management*, London: Chapman and Hall, xiii+194 pp.;
- [IBM 1987] IBM: *IBM System Application Architecture: Common User Access, Panel Design and User Interaction*, Boca Raton, FL: IBM Document SC26-4582-0, 1987, 328 pp.

- [IBM 1992] IBM: *Object-Oriented Interface Design: IBM Common User Access Guidelines*, Carmel, IN: Que Corp. 1992, 708 pp.
- [Lopes 1989] João António Correia Lopes (1990): A Modelização Conceptual no Âmbito do Projecto de um Sistema de Informação, Trabalho de Síntese submetido a Provas de Aptidão Pedagógica e Capacidade Científica, DEEC—FEUP (Maio 1989), 193 pp.
- [Microsoft 1995] Microsoft: *The Windows Interface Guidelines for Software Design*, Redmond, WA: Microsoft Press 1995, 556 pp.
- [Newman & Lamming 1995] William M. Newman, Michael G. Lamming: *Interactive System Design*, Harlow, England: Addison-Wesley 1996, xxxiv+468 pp.; ISBN: 0-201-63162-8.
- [Norton 1988] Henry Norton: *Computer Procurement*, Oxford: Oxford University Press 1988, viii+148 pp.
- [OSF 1990] Open Software Foundation: *OSF/Motif Style Guide and OSF/Motif User's Guide*, Englewood Cliffs, New Jersey: Prentice-Hall Inc., 1990.
- [Porter 1988] M. E. Porter: The Technological Dimension of Competitive Strategy, in R.A. Burgelman, M. A. Maidique (eds.) *Strategic Management of Technology and Innovation* 1988, Irwin.
- [Pressman 1987] Roger S. Pressman: *Software Engineering* (2nd Edition), McGraw-Hill 1988, xx+567 pp.;
- [Rockart 1979] John F. Rockart: Chief executives define their own data needs, *Harvard Business Review*, 2 (March-April 1979), pp. 81-93.
- [Rockart & Hofman 1992] John F. Rockart, J. Debra Hofman: Systems delivery: evolving new strategies, *Sloan Management Review*, (Summer 1992), pp. 21-31.
- [Rosen & Shasha 1989] Steve Rosen, Dennis Shasha: Using a Relational System On Wall Street: The Good, The Bad, The Ugly, And The Ideal, *Comm. of the ACM*, 32, 8 (August 1989), pp. 988-994.
- [Rudd *et al* 1996] Jim Rudd, Kenneth R. Stern, Scott Isensee: Low vs. High Fidelity Prototyping Debate, *ACM Interactions* (January 1996), pp.76-85.
- [Rumbaugh *et al* 1991] James Rumbaugh, Michael Blaha, William Premerlani, F. Eddy, W. Lorensen: *Object-Oriented Modeling and Design*, Englewood Cliffs, New Jersey: Prentice-Hall Inc., 1991, xii+500 pp.; ISBN 0-13-629841-9.
- [Rummler & Brache 1995] Geary A. Rummler, Alan P. Brache: *Improving Performance: How to Manage the White Space on the Organization Chart* (2nd Edition). San Francisco: Jossey-Bass Publishers, 1990, xxv+226 pp.; ISBN 0-7879-0090-7.
- [Sernadas & Sernadas 1986] Amílcar Sernadas, Cristina Sernadas: INFOLOG 86, in *Revista de Informática*, 5, 10 (Junho de 1986), API, pp. 9-17.
- [Schneider & Winters 1998] Geri Schneider, Jason P. Winters: *Applying Uses Cases: a Practical Guide*, Reading, Massachusetts: Addison-Wesley Longman, 1998, Object Technology Series, xvi+188 pp.; ISBN: 0-201-30981-5.

- [Shneiderman 1998] Ben Shneiderman: *Designing the User Interface: Strategies for Effective Human-Computer Interaction* (3rd Edition), Reading, Massachusetts: Addison-Wesley Longman, Inc. 1998, xiv+639 pp.; ISBN: 0-201-69497-2.
- [Smith *et al* 1982] D. C. Smith, C. H. Irby, R. Kimball, B. Verplanck: Designing the Star user interface, *BYTE ???* (April 1982), pp. 242-282.
- [Stonebraker & Moore 1996] Michael Stonebraker with Dorothy Moore: *Object-Relational DBMSs: The Next Great Wave*, San Francisco: Morgan Kaufmann Publishers, Inc. 1996, xiii+216 pp.; ISBN: 1-55860-397-2.
- [Silberschatz *et al* 1997] Abraham Silberschatz, Henry F. Korth, S. Sudarshan: *Database System Concepts* (3rd Edition), New York: The McGraw-Hill Companies, Inc. 1997, International Editions, Computer Science Series, xxi+821 pp.; ISBN: 0-07-114810-8.
- [Sommerville1989] Ian Sommerville: *Software Engineering* (3rd Edition), Addison-Wesley, xiii+653 pp.;
- [Teorey 1994] Toby J. Teorey: *Database Modeling & Design: The Fundamental Principles* (2nd Edition), San Francisco: Morgan Kaufmann Publishers, Inc. 1994, xv+277 pp.; ISBN: 1-55860-294-1.
- [Teorey *et al* 1986] Toby J. Teorey, Dongqing Yang e James P. Fry: A Logical Design Methodology for Relational Databases Using the Extended Entity-Relationship Model, *ACM Computing Surveys*, 18, 2 (June 1986), pp. 197-222;
- [Teorey *et al* 1989] Toby J. Teorey, Guangping Wey, Deborah L. Bolton, John A. Koenig: ER Model Clustering as an Aid for User Communication and Documentation in Database Design, *Comm. of the ACM*, 32, 8 (August 1989), pp. 975-987;
- [Tofler 1990] Alvin Tofler: *Powershift*, Bantam Books 1990.
- [Tufté 1983] Edward Rolf Tufté: *The Visual Display of Quantitative Information*, Cheshire: Graphics Press, Box 430, Connecticut 06410, USA, 13th Printing 1993, 197 pp.
- [Tufté 1990] Edward Rolf Tufté: *Envisioning Information*, Cheshire: Graphics Press, Box 430, Connecticut 06410, USA, 3rd Printing with revisions, 1992, 126 pp.
- [UML Summary 1997] *UML Summary*, version 1.1, Rational Software Corporation, 1997, iii+19 pp.; (www.rational.com/uml).
- [UML Notation 1997] *UML Notation Guide*, version 1.1, Rational Software Corporation, 1997, vi+142 pp.; (www.rational.com/uml).
- [UML Semantics 1997] *UML Semantics*, version 1.1, Rational Software Corporation, 1997, v+162 pp.; (www.rational.com/uml).
- [Wiederhold 1981] Gio Wiederhold: *Database Design*, McGraw-Hill 1981, xiii+658 pp.;
- [Wirth 1976] Niklaus Wirth: *Algorithms + Data Structures = Programs*, Prentice-Hall 1976, xv+366 pp.;
- [Velho 1996] Amândio de Jesus de Carvalho Vaz Velho: *Papéis e Relacionamentos Estruturais em Linguagens de Programação e Modelação Conceptual Orientadas por Objectos*, Tese de Doutoramento, IST-UTL, 1996.03.07.