

Guidance and support students

Universitat Oberta de Catalunya

April 2022

Introduction

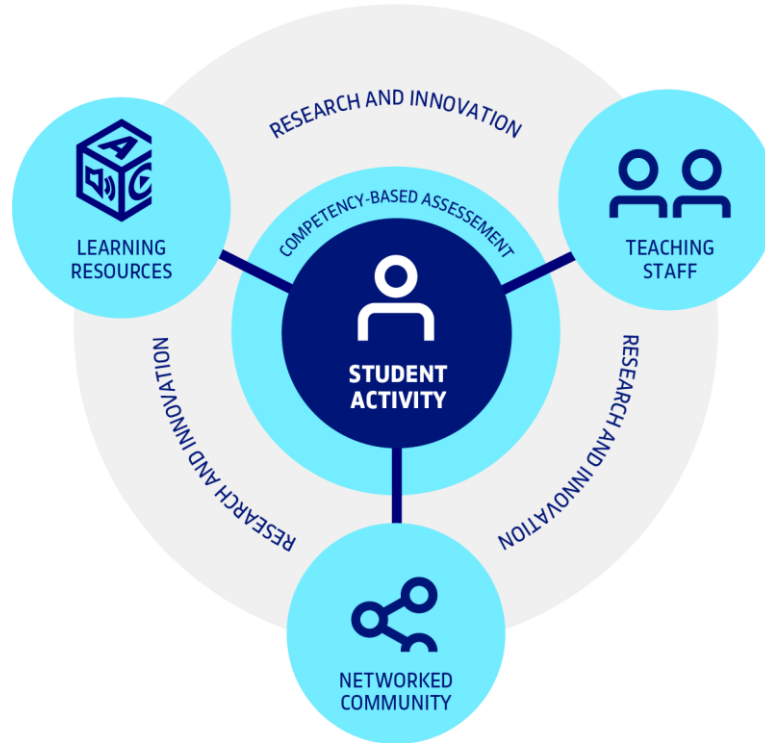
The aim of this presentation is share the processes of guidance and support to students at the UOC on the context of the European project: **Complex trajectories** co-funded by the Erasmus and Programme of the European Union.



Co-funded by the
Erasmus+ Programme
of the European Union



Educational Model

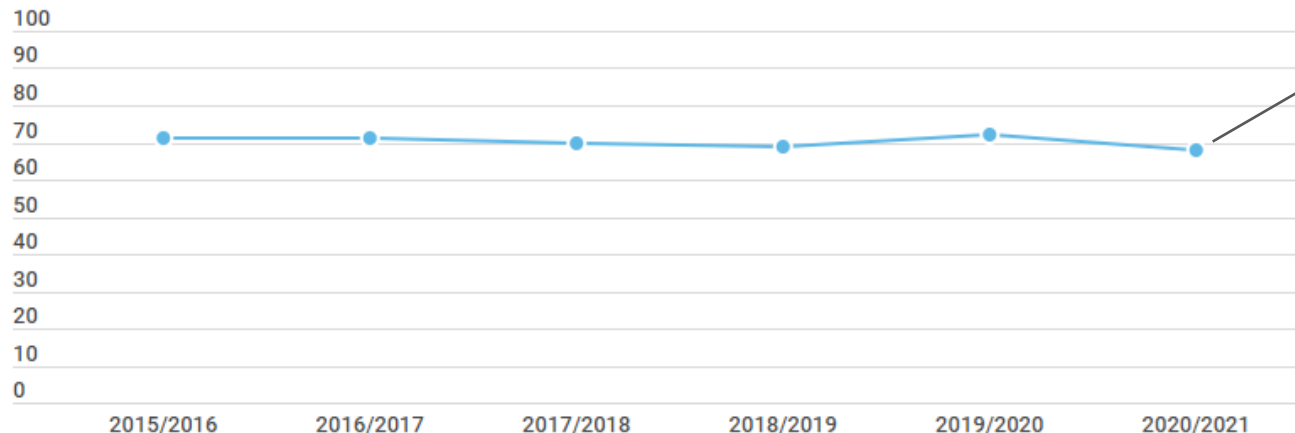


Teaching staff at the UOC

- **Coordinating professor:** they design the course, guarantee its quality and coordinate the course instructors.
- **Course instructor:** they guide and assess students learning as they progress in their courses.
- **Tutor:** they advise students in choosing a personalized academic pathway during their time at the UOC.

How do students value tutoring

The UOC has a single tutoring model, and the student has the **same tutor** (with the same functions) throughout his or her academic life

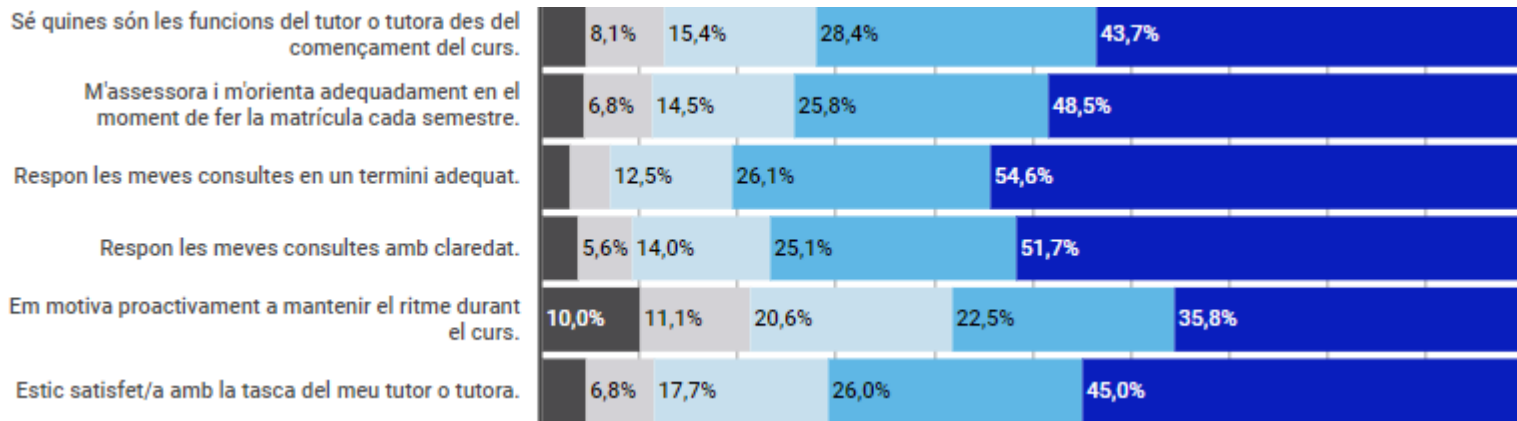


Different result for:

- Degree -> 71,0%
- Master degree -> 63,8%

How do students value tutoring

The different items are totally different evaluated, in Degree:



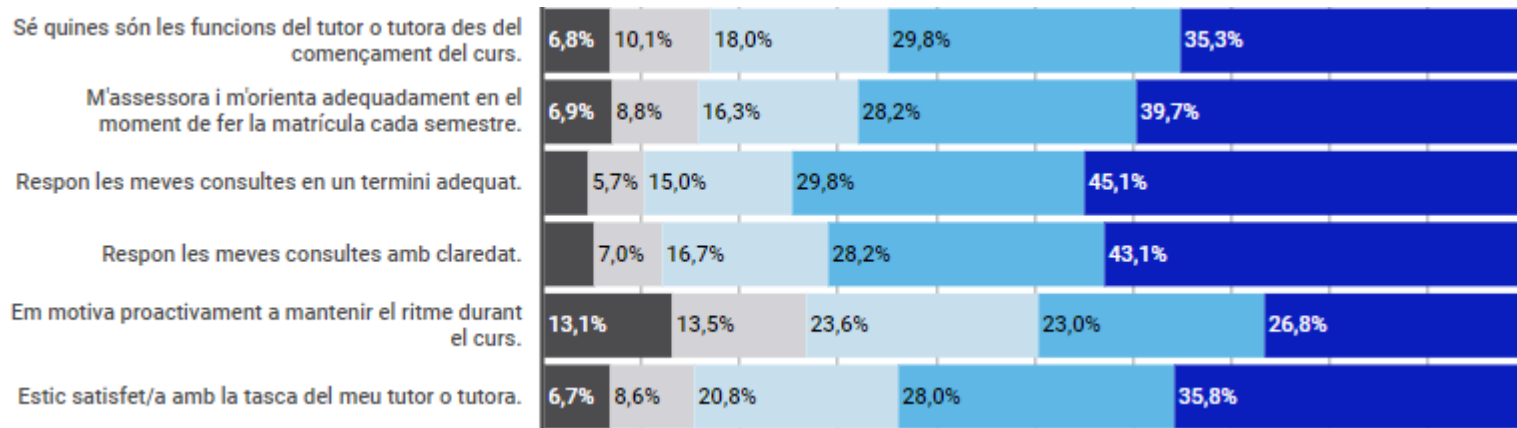
and in addition:

El servei d'orientació professional m'ofereix un bon assessorament i una atenció adequada.

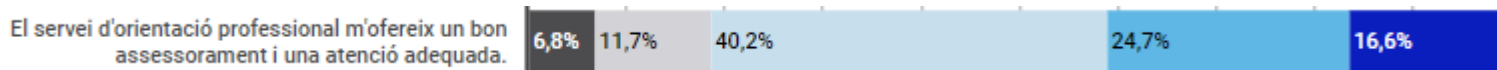


How do students value tutoring

The different items are totally different evaluated, in Master Degree:



and in addition:



The different profiles of tutor

Initial

- getting to know students: their personal and academic trajectory
- advise on the program and guidance in enrollment
- intensive follow-up of the initial activity
- monitoring of activities and initial evaluations

Follow

- guidance students in relation to their career curriculum: itineraris, internships, final project
- advise on the different possibilities of continuing education
- guide in the actions of the career service

How is the new model

Degree/Bachelor

01 Initial Tutor
(monitoring for prevention
of drop out)

02 Monitoring/Follow tutor
specializing in areas of
knowledge

Master Degree

02 Monitoring/Follow
tutor specializing in
programs

Continuos Training

02 Monitoring/Follow
tutor specializing in
areas



Career guidance services

How is the monitoring (initial tutor)

01 First connection to Virtual Campus and Classroom

02 Acces to teaching plan




03 Term activity

The screenshot displays the UOC Virtual Campus interface, divided into three main sections corresponding to the numbered steps:

- 01 Prova pilot de prevenció de l'abandonament des de la tutoria:** This section includes a header with navigation tabs (PRESENTACIÓ, ACCÉS PLA DOCENT, ACCÉS PRIMERA PAC, LLURRAMENTS EN RISC, SEGUIMENT PACS NO LLURRADES, HISTÒRIC ACCIONS) and a main heading "Prova pilot de prevenció de l'abandonament des de la tutoria". Below the heading is a text block explaining the pilot and a list of actions: "No he estat en cap aula de tutoria a una setmana abans de l'examen", "No he accedit al pla docent de les assignatures matriculades", "No he consultat els enunciats de les PACs de les assignatures matriculades", "He estat en algun mòdul de la primera PAC", "No he estat en cap aula de docència", "He estat en algun mòdul de la primera PAC", "He estat en algun mòdul de la primera PAC", "He estat en algun mòdul de la primera PAC".
- 02 Accés Pla Docent:** This section is titled "Mostra els estudiants que encara no han consultat els plans docents de les assignatures matriculades." It features a text block with instructions and a table with columns "Estat" and "Acció". The table lists students who have not consulted their course plans, such as "Sierra Almarcha, José Antonio" and "Cerral Díaz, David".
- 03 Lliuraments en Risc:** This section is titled "Mostra els estudiants que, a una setmana de la data límit de lliurament de la PAC, encara no han accedit a l'enunciat." It includes a text block with instructions and a table with columns "Estat", "Acció", and "Data límit". The table lists students at risk of not submitting their assignments, such as "Sierra Almarcha, José Antonio" and "Martínez Gordo, Iván".

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